

Soon, you will spend the day at *JA BizTown*. First, though, you will learn what it takes to run a business and manage your money. You will learn how people like you, and businesses like those you will help manage, form a community. After all, that's what *JA BizTown* is. It's a community where people live, work, trade, and share.

In the coming weeks, you will apply for and be assigned a job in one of the *JA BizTown* businesses. You will practice several skills to help make you a valuable member of your business team and community. You will learn how to write checks, make deposits, maintain a transaction register, use a debit card, and spend money—just like adults do in the real world!

Citizen Alert! You are about to have a really cool

experience!



When you arrive at *JA BizTown*, you will earn a paycheck for your job. You also will have the opportunity to spend those earnings on real products for sale. You and your fellow citizens will work to create a thriving community that enjoys a healthy exchange of goods, services, resources, and money.

## Study hard. Prepare well. Enjoy the activities. We will see you soon—at *JA BizTown*.

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## WHY GO TO THE BANK?

Name \_\_\_\_\_

**1.** Read the ads and list the services that financial institutions provide. After you have finished, brainstorm as a team any additional services they offer.



2. Match the banking service with the correct arrow number.



- **a.** Becky made a deposit into her checking account.
  - **b.** The JA BizTown newspaper made the last payment on its start-up loan.
    - \_\_\_\_ c. Carmen received a loan to buy a new car.
  - **d.** The utilities company deposited customer checks.
  - e. Rick made a payment on his home loan.
  - **f.** The JA BizTown grocery store received a loan to buy new shopping carts.





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# **BANK ACCOUNT APPLICATION**

#### Application Type (Check all that apply.)

- [ ] Checking account
- [ ] Savings account
- [ ] Debit card
- [ ] Please have someone contact me about a loan.

## **Citizen Alert!**

Banks often ask for your Social Security number (SSN) for their accounts. When other people ask for your Social Security number, you should never share it without your parents' approval. That's why we have a pretend SSN in your Citizen Guide.



Name of applicant	
Street address	
City, State	Zip Code
Phone number	

Social Security Number: 123-45-6789

Marital Status [] married [] single

Please sign here and present proof of identity.

(A library card, lunch pass, or graded paper with your name will be adequate.)

## **Citizen Alert!**

You should try to sign your name on important papers the same way at all times so that your bank will know it's really you!



Applicant Signature

Please note that this signature will be used as an example to be verified against future account activity.

[ ] I hereby confirm that all information provided is accurate and truthful to the best of my ability.

Do not write below this line.

Application Official Action

Accepted

Account Number \_\_\_\_\_

Denied



debit card Savings Account Online Banking depos CHECKS LOAN SAFE DEPOST BOX CERTAGE JA BizTown<sup>®</sup>

## **CHOOSING A FINANCIAL INSTITUTION**

Financial institutions are businesses that provide money-related services. They receive money from citizens and businesses and use that money to make investments, give loans, and provide other financial resources.

Read the descriptions of the various kinds of financial institutions and then help the customers in the questions below decide which financial institution would best suit their needs.

**Bank**—A for-profit business that provides financial services. Banks receive deposits from citizens and businesses, pay interest, make loans, invest, collect checks, and keep safe deposit boxes. They are owned by private investors who share the profits. Many banks are large corporations.

**Credit union**—A not-for-profit business that provides the same financial services as a bank including accepting deposits, making loans, paying interest and offering online banking services. Credit unions are owned and controlled by the people, or members, who use their services. Members usually share something in common, such as where they live or work. Credit unions put the needs of the members above profits.

**Savings and loan**—These institutions often focus on real estate financing but also offer bank services such as savings and checking accounts. They are run by a board of directors. They can be a corporation or a type of business where making a deposit is like investing in the company.

**Internet banks**—Customers can access their money using mobile apps, telephones, Web pages, and ATMs, but there are no local branches or walk-up tellers. Fees at these banks are minimal, and interest rates paid are often higher.

- 1. Joe works at a company where he designs shoes. He needs to have bank services but wants to become a member at a local, not-for-profit financial institution that would support his company. Where should Joe do his banking?
- 2. Jose and Juanita are buying a new home. They want a bank that understands loans and can also manage their deposits and checking account. Where should they do their banking?
- **3.** Jemma has never used a bank before and wants to open a student account. She wants a student account to be able to write checks, make deposits, and have a debit card. Jemma wants a financial institution that will be the same no matter where she lives or works. Where should Jemma do her banking?
- 4. Jordan is a businessman and often on the go. He wants to be able to bank anytime, anyplace, without having to go to a building. Where should Jordan do his banking?





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JA BizTown<sup>®</sup>

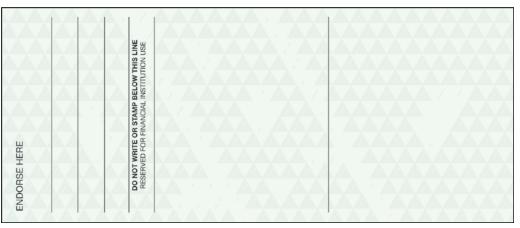
## **ENDORSING PAYCHECKS**

Before depositing a check, it must be endorsed. To endorse a check, write your name in cursive on the back of the check at the same end as "endorse here."

## FRONT

Name JA BizTown News	Lan. 5 20 Check No. 108
Pay to the Order of	\$ 8.33
Eight and 33/100	Dollars
JA BizTown <sup>®</sup> Bank	ABLE
Memo_Payroll	Scott Montgomery
	Acct.#

## BACK



Imagine you have earned your first paycheck at *JA BizTown* and are ready to make a deposit.

- 1. What type of check is this?
- 2. Which business wrote the check?
- 3. Where did you endorse the check? \_\_\_\_\_
- 4. Why did you sign your name on the back of the check?





# **PRACTICING DEPOSITS**

NameJennifer Smith	CASH CURRENCY	
	LIST CHECKS SINGLY	8 50
JA BizTown <sup>®</sup> Bank		
	SUBTOTAL	8 50
	LESS CASH RECEIVED	1 50
Date April 17 20 21	NET DEPOSIT \$	7 00
Jennifer Smith		

Answer the questions using the deposit ticket.

- 1. Who is making the deposit?
- 2. What is the date of the deposit? \_\_\_\_\_
- 3. What is the amount of the check she is depositing?
- 4. How much cash did she receive? \_\_\_\_\_
- 5. What is the net deposit amount? \_\_\_\_\_
- 6. What is the account number?
- 7. Why did she sign her deposit ticket? \_\_\_\_\_

Use the deposit information to complete this transaction register.

F	<b>RECORD ALL CHARGES OR CREDITS THAT AFFECT YOUR ACCOUNT</b>									
NUMBER	DATE	TRANSACTION DESCRIPTION	PAYMENT/DEF (-)	BIT	1	FEE (IF ANY)	DEPOSIT/CR (+)	EDIT	\$ BALANG	<sup>TE</sup> 00



debit card Savings Account Online Banking depos CHECKS JA BizTown<sup>®</sup> 7

# **CHECK IT OUT!**

Name Jennifer Smith	CASH CURRENCY COIN	•
	LIST CHECKS SINGLY	8 82
JA BizTown <sup>®</sup> Bank		•
	SUBTOTAL	8.82
DateJuly 120 21	LESS CASH RECEIVED	-2.00
Deposits may not be available for immediate withdrawal.	NET DEPOSIT \$	6.82
Jennifer Smith signature required for cash received.		
	Acct.# 234	

Name Jennifer Smith	001
Name	July 1 20 21
Pay to the JA BizTown Delivery	\$ 1.50
One and <sup>50</sup> /100	Dollars
JA BizTown <sup>®</sup> Bank	ABAAAAA
Memo candygram	Tennifer Smith
Memo_Gariaygram	Jennifer Smith Acct.#_234

RECORD ALL CHARGES OR CREDITS THAT AFFECT YOUR ACCOUNT					
NUMBER	DATE	TRANSACTION DESCRIPTION	PAYMENT/DEBIT (-) FE (IF A2		DALANCE
	7/1	Deposit		6 82	+6 82
					6 82
001	7/1	JA BizTown Delivery	1 50		-1 50
					5 32
		Electronic Payment: Jack's Hardware	2 00		-2 00
					3 32

CITIZEN GUIDE 8 CITIZEN GUIDE Accrue CREDIT CARD INTEREST Checking Account VINGS Account Online Banking deposit debit card Oan SAFE DEPOSIT ROX SET BALANCE PIN CHECKS Oan SAFE DEPOSIT ROX SET INTEREST CHECKING ACCOUNT

## PERSONAL CHECKS

Name Carly Smith	<b>1563</b> March 26 <sub>20</sub> <u>21</u>
Pay to the Fantastic Cards	\$ 3.25
Three Dollars and 25/100	Dollars
JA BizTown <sup>®</sup> Bank	ABLE
Memo birthday card	Carly Smith
	Acct.#_083

Answer the questions using the check.

- 1. Whose name is on this checking account?
- 2. Who wrote and signed this check?
- 3. From what bank was the check written?
- 4. To whom was the check written?
- 5. What is the check amount? \_\_\_\_\_
- 6. What is the account number?
- 7. Why was the check written?
- 8. What is the check number? \_\_\_\_\_

Use the check information to complete this transaction register.

<b>RECORD ALL CHARGES OR CREDITS THAT AFFECT YOUR ACCOUNT</b>				•			
DATE	TRANSACTION DESCRIPTION	PAYMENT/DEB (-)		FEE (IF ANY)	DEPOSIT/CREDIT (+)	\$ BALAN 10	00 <u>00</u>
		_					
			DATE TRANSACTION DESCRIPTION PAYMENT/DEB	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT Z FEE	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT / FEE DEPOSIT/CREDIT	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT / FEE DEPOSIT/CREDIT \$ BALANC

debit card Savings Account Online Banking depos CHECKS Net Deposit Loan SAFE DEPOST BOX certains deposit

# **TRANSACTION ACTIONS**

Name \_\_\_\_\_

Use the transaction register to record the transactions from this page and the next.

## **Citizen Alert!**

Banks often use the term "transaction" to describe each time there is a deposit or withdrawal in a bank account.



<b>RECORD ALL CHARGES OR CREDITS THAT AFFECT YOUR ACCOUNT</b>							
DATE	TRANSACTION DESCRIPTION	PAYMENT/DEBIT (-)	$\checkmark$	FEE (IF ANY)	DEPOSIT/CREDIT (+)	\$ BALANCE 3000	)
			DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT / FEE	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT / FEE DEPOSIT/CREDIT	DATE TRANSACTION DESCRIPTION PAYMENT/DEBIT C FEE DEPOSIT/CREDIT \$ BALANCE

- 1. How much money do you have in your checking account? \$ \_\_\_\_\_
- **2.** You received a \$15.00 check from Uncle Louie. You want to deposit all of it. Complete the deposit ticket. Your account number is 125.

	DEPOSIT TICKET		
	Name	CASH CURRENCY COIN	
	JA BizTown <sup>®</sup> Bank		
		SUBTOTAL	
	Deposits may not be available for immediate withdrawal.	NET DEPOSIT \$	
	Signature required for cash received.	Acct.#	
		(continuec	d on the next page)
CITIZEN GUIE	vings Account Onli		

## **TRANSACTION ACTIONS**

Name

 You made \$8.50 in cash for babysitting and received a \$12.00 check for mowing your neighbor's lawn. Deposit it all. Complete the deposit ticket and make entries on your transaction register.

**Citizen Alert!** "Currency" refers to paper money (bills).



Name	CASH	
	COIN	
	LIST CHECKS SINGLY	
JA BizTown <sup>®</sup> Bank	SUBTOTAL	
	LESS CASH RECEIVED	
Date 20 Deposits may not be available for immediate withdrawal.	NET DEPOSIT \$	
Signature required for cash received.		

4. You received a \$25.00 check for your birthday. You want to deposit \$20.00 and get \$5.00 in cash back to buy a new book. Complete the deposit ticket and make entries on your transaction register.

Name		CASH	CURRENCY		
		0,011	COIN		
		LIST CHECK	S SINGLY		
JA BizTown <sup>®</sup> Bank					
		SUB	SUBTOTAL		
		LESS CAS	SH RECEIVED		
Date	lable for immediate withdrawal.	NET	DEPOSIT \$		
Deposite may not be avai					

- 5. What is the final balance in your transaction register? \_
- 6. Did you remember to sign your last deposit ticket when you received cash back?





## **PAYCHECK PRACTICE**

## Be the CFO!

N		Check No. 108
Name	2	20
PAY TO THE Order of	\$	
		Dollars
JA BizTown <sup>®</sup> Bank		
Memo		
	Acct.#	



Name	– CASH	CURRENCY	
	UA011	COIN	
	LIST CHECKS	S SINGLY	
JA BizTown <sup>®</sup> Bank			
	SUB	TOTAL	
	LESS CASI	H RECEIVED	
Date 20 Deposits may not be available for immediate withdrawal.	NET D	EPOSIT \$	
Signature required for cash received.			



Accrue CREDIT CARD INTEREST Checking Account VINGS Account Online Banking deposit debit card CHECKS

# **GORDON'S BOUNCED CHECK**

Gordon wants to buy eithe	er a/an (a)	or a/an
(b)	for (c)	He doesn't
have any money saved, b	ut he has a checking account.	. His transaction register
balance shows \$4.56. He	even checked the amount onl	line.
Gordon decided to go to I	Larry's Store. He didn't find a/	an
(a)	, but he got a great (b	o)
at a price of \$24.98, inclue	ding tax. He completed the ch	eck perfectly. He even wrote
(b)	on the memo line, ad	dding his signature in flowery
cursive. Did the clerk at La account?	-	only had \$4.56 in his checking
	nuch money is in your accoun	t when they take your check?
	of Gordon's story. Did (c)	
receive the (b)	that Gord	don bought?
-	ne cash when she took Gordor	
What is the lesson of the s	story?	



# **JA BIZTOWN PAYMENTS**

**Directions:** Using today's date and account number 083, write a personal check for the first purchase. Then make an electronic payment for the second purchase. Enter the information into the transaction register.

First Purchase: A gift from the Main Street Gift Shop for \$5.50.

Second Purchase: A box of envelopes from the Business Supplies Store for \$2.00.

Name Pay to the Order of	20	002
JA BizTown <sup>®</sup> Bank	TIABLE	Dollars
Memo	Acct.#	

## **Business Supplies Store**

```
Date: April 9, 2021
Payment type: E-Wallet
Payment amount: $2.00
Paid in full.
Authorization code: 096962
```

Use the information to complete this JA BizTown transaction register.

NUMBER	DATE	TRANSACTION DESCRIPTION	PAYMENT/DEBIT (-)		(	FEE (IF ANY)	DEPOSIT/CF (+)	REDIT	\$ BALANG	



CITIZEN GUIDE 14 Oan SAFE DEPOSIT BOX certificates of deposit (cd)

## SAVING AND SPENDING GAME SCORE SHEET

Round 1 An	iswers F	Round 2 Answers	Round 3 Answers
	Round 1	Round 2	Round 3
Balance	10.00		
Money Earned			
Money Spent			
Money Saved			

(\*Transfer this amount to the balance line in the next column.)

**Products Purchased** 

Interest  $\times 0.3$ 

Total\*



# SAVING AND SPENDING GAME REGISTER

**Directions:** You need to pay for your purchases. Decide whether you will pay with an electronic payment, debit card, or check. Complete the necessary documents and record the transactions in your transaction register. Use today's date and account number 456. Then write a check to transfer the total amount from the end of round 3 into a savings account. Make that check out to Achievement Savings and Loan.

Name Pay to the Order of	20 \$	004
JA BizTown® Bank	TIABLE	Donars
Memo	Acct.#	



F	RECORD ALL CHARGES OR CREDITS THAT AFFECT YOUR ACCOUNT											
NUMBER	DATE	TRANSACTION DESCRIPTION	PAYMENT/DEBIT (-)		1	FEE (IF ANY)	DEPOSIT/CH (+)	REDIT	\$	BALANC	CE	





# DAMIAN'S SHOPPING DAY

#### Name

- a. Pick a weather description (cloudy, sunny, etc.).
- **b.** Pick a color.
- c. Pick a girl's first name.

day on It was a (a) \_\_\_\_\_ April 3 as Damian Boachie shopped in *JA BizTown*. Damian had many things on his shopping list, but he only had a balance of \$12.00 in his checking account. He wanted to buy a snack, but he decided to save some of his money instead.

## **Citizen Alert!**

You are Damian. Enter the balance into your transaction register.



**Citizen Alert!** Enter the check and subtract the purchase in your transaction register.



First, Damian visited an interesting shop called Baubles and bought a (b) necklace for his grandma. It was \$3.00, and Damian used the MoneyFriend app for his purchase. The sales clerk thanked him for his purchase and offered to wrap the gift

in colorful paper.

## **Citizen Alert!**

find his friend (c) \_\_\_\_\_\_ a gift for her birthday. He was sure she would love some huge animal stickers, so he gladly wrote a check for \$2.50 to Stuck-on-You! when he saw that store's display.

Then, Damian visited several other stores, hoping to

Write that check now! Don't forget to subtract in the register.

JA BizTown<sup>®</sup>



Pleased with his two purchases, Damian decided to go home. He still had many checks in his checkbook, but he knew that what was more important was that he still had money left in his account. What was Damian's final register balance?

Damian can use MoneyFriend again or he can write checks, since he has many.

Can he write more than the balance amount? \_\_\_\_\_



**CITIZEN GUIDE** 

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# **DAMIAN'S TRANSACTIONS**

Complete the fields according to Damian's story.

F	RECORD ALL CHARGES OR CREDITS THAT AFFECT YOUR ACCOUNT											
NUMBER	DATE	TRANSACTION DESCRIPTION	PAYMENT/DEBIT (-)		$\checkmark$	FEE (IF ANY)	DEPOSIT/CRI (+)	edit	\$ BALAN	ICE		

## Receipt—Baubles Jewelry Store

Date: Item Purchased Description: Purchase Price: Payment Form: Authorization Signature: Total Spent:

Name Pay to the Order of	20
JA BizTown <sup>®</sup> Bank	GOTIABIE
Memo	

CITIZEN GUIDE 18 CHECKS CHE

## **COMPARING PAYMENTS**

**Cash**-Bills and coins created by the government.

Advantages may include: easy to use; accepted nearly everywhere; fits nicely in a pocket; you can only spend what you have.

Disadvantages may include: Cannot be replaced if lost or stolen; spending not easily tracked.

**Checks**—A written order to a bank to pay money from a bank account to a person or business.

Advantages may include: easy to track spending; can safely be mailed.

Disadvantages include: slow to write; a lot to carry (a pen and register); money not always taken out of bank right away; not accepted everywhere.

**Credit card**—A card that allows the holder to buy goods and services by taking out a bank loan for the purchases.

Advantages may include: items can be purchased without having the money to pay for them; handy for emergency purchases; convenient.

Disadvantages may include: possible yearly fee; interest charged on unpaid balances; can lead to financial difficulties if misused.

**Debit card**—A plastic card that provides electronic access to a personal bank account. It and the similar ATM card can be used to complete bank transactions much like a check.

Advantages may include: quick and easy to use; funds are immediately deducted; money comes straight from your account; there is no bill in the future; you don't have to carry cash; relatively safe because only you know your PIN or Personal Identification Number.

Disadvantages include: harder to keep track of spending; easy to lose; possibility of identity theft; must remember the PIN number.



debit card Savings Account Online Banking depos CHECKS JA BizTown<sup>®</sup> 19

## COMPARING PAYMENTS

**Electronic payments** – Payments made using an app that allows the user to automatically debit a bank account or charge a credit card without using a card.

Advantages include: doesn't require cash, checks, or cards.

Disadvantages: hard to keep track of; danger of identity theft; not accepted everywhere.

Gift card – A card that is purchased in a specific monetary value and used like cash to purchase goods and services.

Advantages may include: like cash, you can only spend what you have.

Disadvantages may include: must be loaded with funds from bank (extra step); if lost or stolen, cannot be replaced; store-specific cards can only be used in one place.

**Prepaid card**—A card that allows you to spend only the amount you have pre-deposited into that account.

Advantages may include: like cash, you can only spend what you have; can be used to pay bills online or by phone; can be attached to a specific bank account and loaded automatically with direct deposit; can be canceled if lost or stolen.

Disadvantages may include: extra bank fees and charges; not accepted everywhere.



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**CITIZEN GUIDE** 

## **COMPARISON CHART**

#### Name

Think about the various types of payments you have discussed in class. Compare and contrast them by thinking about the criteria, or reason, for each payment method. Write "yes" or "no" or "usually" in each box, based on whether the payment type meets the criteria.

Alternatives		Advantages					Disadvantages				
Methods of payment:	Easy to use	Safe to use	Accepted every- where	Conve- nient	Can be replaced if lost	Fees charged for use	Interest charges on purchases	Hard to track spending			
Cash											
Check											
Debit card											
Credit card											
Gift card											
Electronic payment											
Prepaid card											

List any additional advantages or disadvantages of each payment type that you can think of.

	Advantages	Disadvantages	
Cash			_
Check			
Debit card			
Credit card			
Gift card			
Electronic payment			-
Prepaid card			-

Armendorse Accrue CREDIT CARD INTEREST Checkin CITIZEN GUIDE debit card Savings Account Online Banking depos CHECKS LOAN SAFE DEPOST BOX CERTIFICATES OF DEPOSIT

## **DEBIT TRANSACTION EXERCISE**

**Directions:** Complete the transaction register according to Linnea's story.

RECORD ALL CHARGES OR CREDITS THAT AFFECT YOUR ACCOUNT							
NUMBER DATE	TRANSACTION DESCRIPTION	PAYMENT/DEBIT (-) FEE (IFANY)		DEPOSIT/CREDIT (+)	T \$ BALANCE		





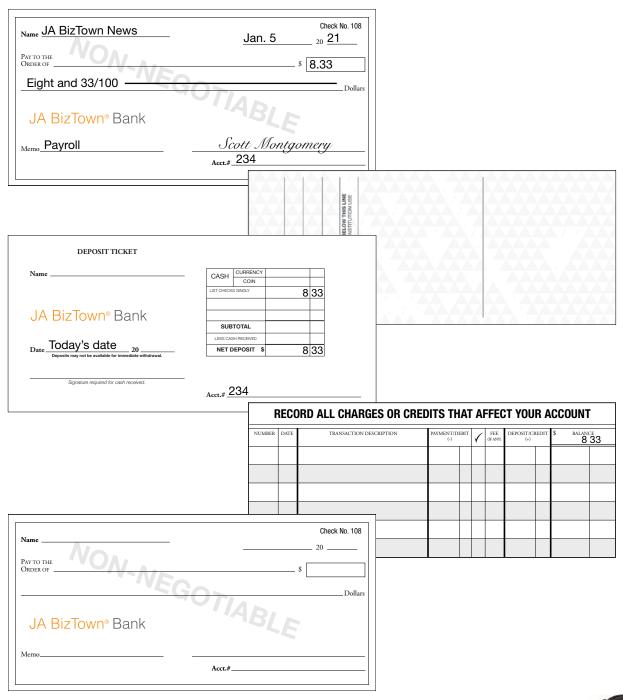






CREDIT CARD INTEREST Checking Account Ings Account Online Banking deposit debit card Oan SAFE DEPOSIT BOX SHITLE PIN CHECKS

## LET'S GO TO THE BANK



Write a letter on each blank line as you visit each station to reveal your memory word!



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JA BizTown®

# THE DEBIT CARD TRANSACTION





Once the customer's bank is alerted, the money is subtracted from the cardholder's account.

Once the card is swiped at the store or logged in on the website, the transaction is sent to the cardholder's bank for verification.



The cardholder begins a transaction on the merchant's website or in a store.



The merchant is notified that the transaction has taken place and there are sufficient funds for the purchase.



The cardholder's payment is complete.





Accrue<sup>CREDIT CARD</sup> INTEREST Checking Account Vings Account Online Banking deposit debit card COAN SAFE DEPOSIT BOX certificates of deposit (cd)

# **INTEREST IN YOUR FAVOR**



You want a new mountain bike that costs \$400.00. You need to decide if you want to buy the bike now using credit, or wait and save the money to buy the bike, meanwhile earning interest on your savings. You know that you can afford about \$16.00 a month from your allowance and lawn jobs.

#### EARNING INTEREST

You decide to save \$16.00 a month to buy the bike. Every month you put \$16.00 into a savings account, you earn 0.9% interest, compounded monthly.

- a. How many months will it take to save \$400.00?
- b. What will the balance be at the end of the savings period?
- c. How much will you earn in interest?

Compound Interest Calculator	
Current Principal:	\$16.00
Annual Addition:	\$192.00
Years to Grow:	2
Interest Rate:	0.9%
Results	
Balance:	\$403.62

## **PAYING INTEREST**

You decide to buy the bike now using a credit card. You will pay \$16.00 a month to the credit card company. The company will charge 18% interest to borrow the \$400.00

- d. How many months will it take to pay off the loan?
- e. How much will you pay in interest?

Credit Card Calculator	
Current Debt:	\$400.00
Interest Rate:	18%
Your Monthly Payments:	\$16.00
Results	
Months to Pay:	32
Total Payments:	\$505.12



debit card Savings Account Online Banking depo CHECKS Net Deposit LO an SAFE DEPOST BOX BIZTown<sup>®</sup> CITIZEN GUIDE



## **FINANCIAL LITERACY**

Your child just completed the Financial Literacy unit of the JA BizTown curriculum. The goal of JA BizTown is to help students see how classroom learning relates to real-world events. In this unit, they learned the skills and knowledge that allow people to make informed decisions about their finances. The primary personal finance skill students practiced was the proper use of checkbooks. Students engaged in the entire (pretend) process: They applied for checking and savings bank accounts; wrote checks for purchases; deposited money into accounts; and maintained accurate balances in transaction registers.

Students were encouraged to complete their checks, deposit tickets, and transaction registers as shown. The method of subtracting each transaction on the register is called the "two-line" method. They also learned how to use a debit card. They will use these skills when they visit JA BizTown. Please reinforce these lessons with your child.

NameUly 1221 Describe may not be mailed to mendous withdowned. 	CASH         CURRENCY           UILT ONEDAS SINCE         8.82           SUBTOTAL         8.82           UID CHARTANDO         -2.00           NET DEPOSIT         6.82	<b>BizTalk!</b> Share how you pay your bills or buy things. Do you write checks? Use online banking? Use an ATM? Use a debit card? Explain the hardest part for you.	
One and <sup>50</sup> /100			
RECORD ALL CHARGES OR	CREDITS THAT AFFECT YOUR ACCOUNT		
RECORD ALL CHARGES OR		BizTalk!	
		BizTalk! Ask your child what	
NUMBER DATE TRANSACTION DESCRIPTION	PRIMENTIDENT FEE DEPOSIT/CEEDIT S BALANCE (a) 000		
NUMBER DATE TRANSACTION DESCRIPTION	PROMENTIDENT V PEZ DEPOSITICAZEDIT S BALANCE () 6 82 +6 82	Ask your child what	

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**CITIZEN GUIDE** JA BizTown<sup>®</sup>

# **JA BIZTOWN CITIZEN PLEDGE**

As a citizen of JA BizTown, I pledge to:

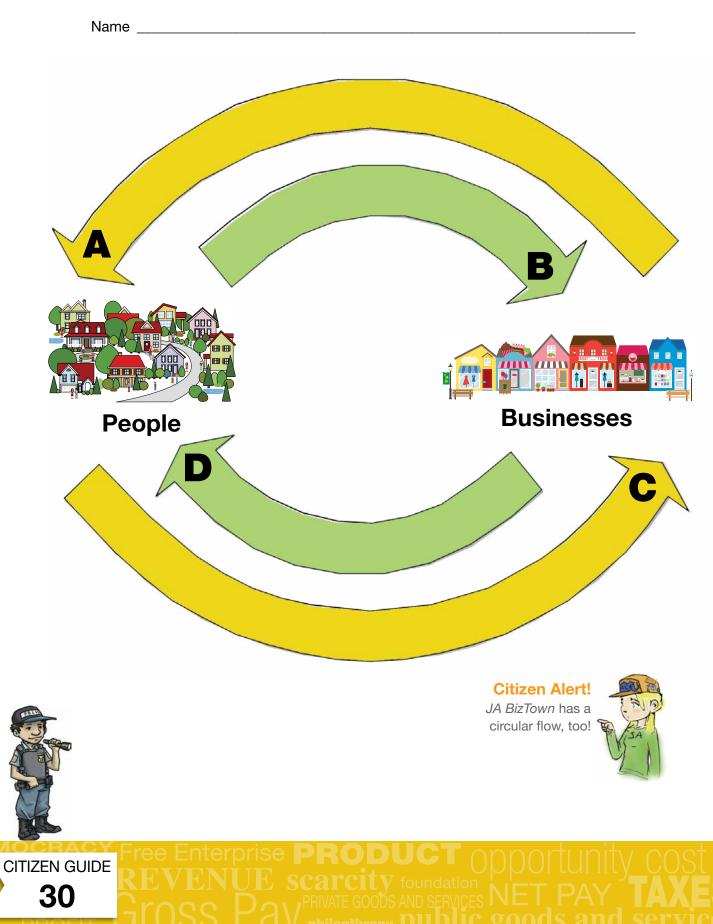
- Respect all citizens.
- Be responsible and honest.
- Tell the truth.
- Work and take breaks at assigned times.
- Help other citizens.
- Vote.
- Obey the rules and laws of JA BizTown.
- Pay taxes to JA BizTown.

I promise to fulfill my duties as a citizen of JA BizTown.

(signature)			(date)	
			Citizen Alert! People must register to vote.	ALL AL
JA BizTown Vot	er Re	gistra	tion Card	L
First Name			Last Name	
Street Address	C	ity	State	
Date of Birth			Place of Birth	
Are you a citizen of JA BizTown?	Yes	No		
Date	· ·		Signature	
				(

Free Enterprise PRODUCT opportunity COSt REVENUE scarcity foundation Gross Paverite GOODS AND SERVICES NET PAy BizTown<sup>®</sup> 29

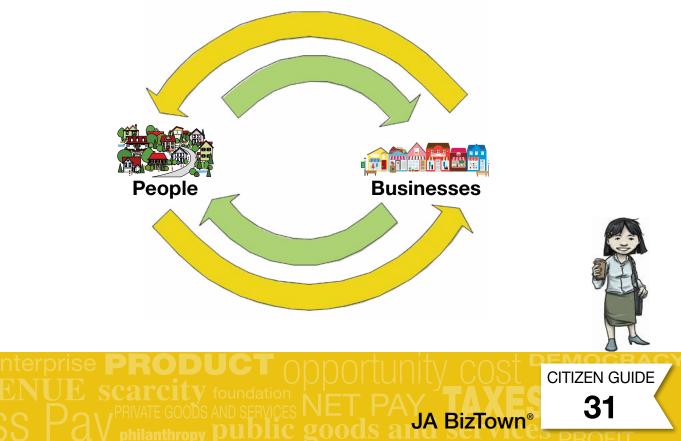
## **CIRCULAR FLOW**



# **MY BUSINESS**

The name of my business:
The good or service I want to provide:
Natural resources I need:
a
b
c
Capital resources I need:
a
b
c
Human resources I need:
a
b
6

Using a circular flow chart, show how your business would demonstrate the circular flow of an economy.



## WHAT IS FREE ENTERPRISE?

Name \_\_\_\_\_

In a free enterprise system, businesses have the freedom to make decisions about what to produce, how much to produce, and for whom to produce. Likewise, consumers are free to buy property and goods and invest their money as they see fit. A free enterprise system provides various economic freedoms to Americans.

- People have the freedom to own property, such as land, houses, and cars.
- People have the freedom to buy and sell goods and services.
- People have the freedom to invest in a business and to earn a profit.
- People have the freedom to choose where and how to work.

Write a sentence about how your family might use each economic freedom to:

1. Own property: \_\_\_\_\_

2. Buy and sell goods and services: \_\_\_\_\_

3. Invest in a business to earn a profit: \_\_\_\_\_

4. Choose where and how to work: \_\_\_\_\_

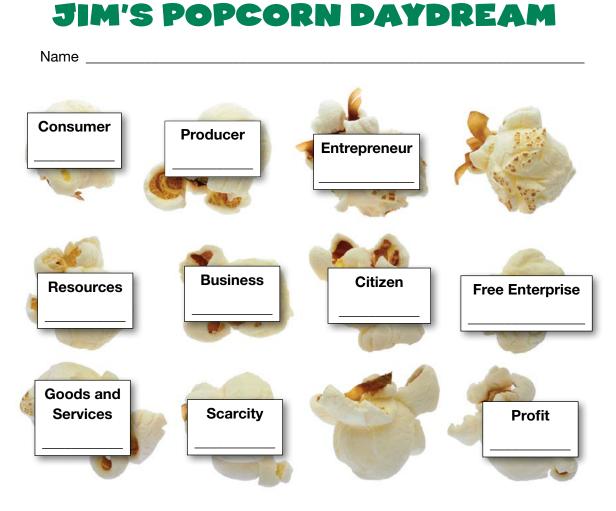
## **Citizen Alert!**

A free enterprise economy is also called a market economy. Guess why!





**CITIZEN GUIDE** 



- 1. People and things used to produce goods and services.
- 2. Merchandise and skills offered for a price.
- 3. An economy in which economic decisions are made in markets.
- 4. A situation in which people can't have everything they want due to limited resources.
- 5. The money that is left over after a business pays all its costs.
- 6. Someone who makes goods or offers services that will be sold.
- 7. A person who uses resources to start a business.
- 8. A company that sells goods or services.
- 9. Someone who buys and uses goods and services.
- 10. A member of a town, city, county, state, or country.



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PAYDAY

# \$\$\$\$\$\$\$\$\$\$ \$\$\$\$\$\$\$\$\$\$ \$\$\$\$\$\$\$\$\$\$ \$\$\$\$\$\$\$\$\$ \$\$\$\$\$\$\$\$\$\$

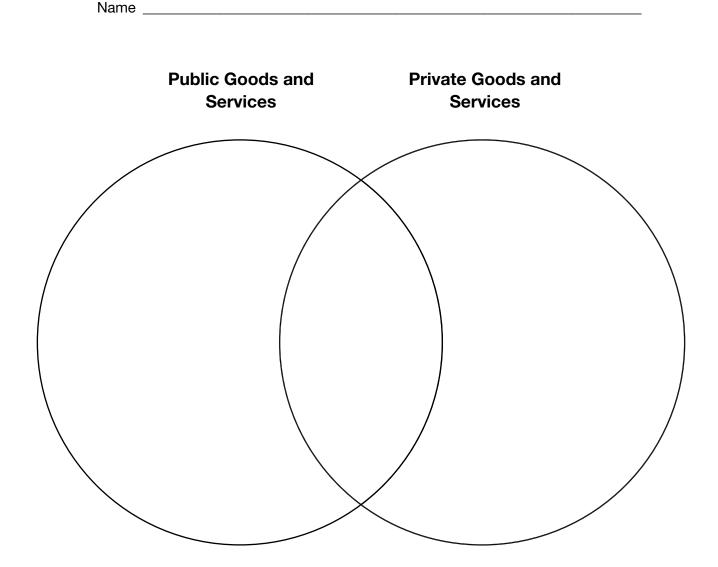
Do the Math



**CITIZEN GUIDE** 

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## **VENN DIAGRAM**





## **WORD SEARCH**

V	Е	G	0	0	D	Ζ	С	I	Т	I	Ζ	Е	Ν	S
R	Х	S	Ε	R	V	I	С	Ε	Ν	J	С	D	Y	Н
Q	Е	Η	Т	S	S	Μ	Y	Μ	0	Ν	0	С	Е	Α
С	S	S	Е	Ν	I	S	U	В	L	Κ	V	Е	А	R
F	Н	Q	Ρ	Т	Y	Е	Ν	0	Μ	G	L	С	W	Е
I	Ν	I	Μ	0	F	W	S	D	Ρ	U	А	R	0	V
Х	R	F	Κ	S	Ν	Н	U	Μ	А	Ν	R	U	L	V
G	Y	S	Е	L	Х	S	Q	F	R	Κ	U	0	F	Ν
L	С	0	Μ	Μ	U	Ν	I	Т	Y	Μ	Т	S	Е	В
S	Α	V	Е	Ζ	В	Y	L	В	Μ	F	А	Е	D	L
J	L	Т	Т	I	F	0	R	Ρ	I	F	Ν	R	А	F
D	W	Y	I	S	С	I	R	С	U	L	А	R	R	Ζ
J	Х	А	0	Ρ	Μ	Α	R	Κ	Е	Т	I	С	Т	Μ
J	Е	Т	Ζ	Y	А	0	G	R	L	I	Κ	Т		G
D	W	В	С	Q	Μ	С	Е	L	Ρ	0	Е	Ρ	Y	0

COMMUNITY ECONOMY RESOURCE CITIZEN GOOD SERVICE CIRCULAR FLOW MONEY BUSINESS PROFIT TRADE RESPONSIBILITY CAPITAL MARKET HUMAN NATURAL PEOPLE SHARE



CITIZEN GUIDE

## PUBLIC AND PRIVATE GOODS AND SERVICES

Taxes Public goods and services Public goods and services

Use the rubric to take an inventory of items in your classroom. List the items that have attributes of Public Goods and Services or Private Goods and Services in the appropriate column.

#### **Public Goods and Services**

Name

- Shared by everyone (often at the same time).
- No one is prevented from using them.
- Paid for by taxes.

#### **Private Goods and Services**

- Can be owned by one person or several people.
- Must be paid for by consumer.



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## **COMMUNITY AND ECONOMY**

Your child just completed the Community and Economy unit of the *JA BizTown* curriculum. The goal with experiential-learning programs such as *JA BizTown* is to help students see how classroom learning relates to real-world events. You are encouraged to further strengthen these lessons by having a conversation with your child about the listed BizTalk prompts.

Students learned how people are members of a community in which they live, work, trade, and share. They took a pledge to become citizens of *JA BizTown*, and that oath required an understanding of the rights and responsibilities of citizenship.

*JA BizTown* citizens tackled the "circular flow of economic activity" as they examined the movements of goods, services, resources (human, natural, and capital), and money between people and businesses. This concept will be revisited several times over the next few weeks. Further, when citizens visit *JA BizTown*, they will become an integral part of that cycle as they operate their businesses and become consumers who purchase products in the simulated community.

Through a series of classroom exercises, students recognized that resources are scarce and that people cannot have everything they want. Decisions must be made about what to produce, how to produce, and for whom to produce. Students also learned that governments play an important role in an economy by providing public goods and services, paid for by taxes. They explored how philanthropic activities and nonprofits increase the well-being of people through charitable giving. Students learned that when people share their "three W's"—work, wealth, and wisdom—communities are greatly enhanced.

#### **BizTalk!**

Ask about citizens' rights and responsibilities in a community. Offer some "home" examples.

#### **BizTalk!**

Ask your child about the products the class created using limited resources.

NUE scarcity foundation PRIVATE GOODS AND SERVICES NET PAY TAKE 39 Philanthropy public goods and BizTown PROFIL

# INTERESTS AND SKILLS SURVEY

Name \_\_\_\_\_

 List up to eight things you like to do. These are interests. Examples of interests include playing sports, writing, acting, singing, helping others, working with numbers, fixing things, researching, baking, sewing, making crafts, teaching, coding, drawing, or playing a musical instrument. **Citizen Alert!** 

People whose jobs are closely related to their interests and skills are usually much happier at work than people who are working in jobs that are unrelated to their interests and skills.



- 2. Review your list of interests. Circle the interests for which you also have a high level of skill.
- 3. Look at the interests that are circled. Which one of these activities is your favorite among those that are circled? (If none are circled, write down the interest you like the most.)

#### STOP HERE UNTIL YOUR TEACHER ASKS YOU TO ANSWER QUESTIONS 4 AND 5.

4. To which of the four career types (people, ideas, data, or things) does the activity listed in Question 3 belong?

5. What jobs that belong to this career type would you enjoy doing?



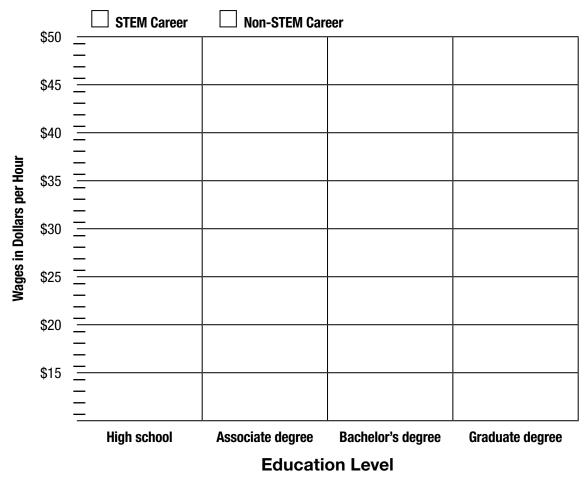
## **EDUCATION PAYS OFF**

Name

Using the information in the chart, create a line graph in two different colors that shows the average earnings per hour of STEM and non-STEM employees.

	STEM wage per hour	Non-STEM wage per hour
High school diploma	\$27.53	\$16.21
Associate degree	\$30.79	\$19.09
Bachelor's degree	\$39.28	\$28.34
Graduate degree	\$45.37	\$35.16

Source: U.S. Department of Commerce, 2015



#### **Comparing STEM and Non-STEM Wages**



# ICE CREAM FLAVORS

Name \_\_\_\_\_

**Directions:** When your teacher indicates it is time to begin, name as many different flavors of ice cream as possible. You have 2 minutes to complete the activity.





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# **JA BIZTOWN JOB APPLICATION**

Last Name	First Name	Middle Initial					
Street							
	State						
Phone ( )	( ) Email address						
EDUCATION							
Name of School	Grade Level	Favorite Subject					
	Activitics)						
HOBBIES (Favorite							
Things you like to do	in your spare time:						
Favorite after-school	activity:						
EMPLOYMENT OB	JECTIVE						
FIRST CHOICE of a J	A BizTown job:						
	ills do you have that would ma						
SECOND CHOICE of	a JA BizTown job:						
Business:							
What interests and sk	ills do you have that would ma	ke this job a good fit for you?					
THIRD CHOICE of a J	IA BizTown job:						
	· _						
	ills do you have that would ma						
Date:	Signature:						



## MAKING THE RIGHT IMPRESSION

Name \_\_\_\_\_

**Directions:** Review the interview questions and write the answers you would give during a job interview.

#### **Interview Questions**

**Citizen Alert!** 

Remember that it is important to be ethical when interviewing for **a** job. Honesty is the best policy!



- 1. What activities do you like to do at school?
- 2. What skills do you have that would make you a good employee?
- 3. Do you like working alone or with other people?
- 4. How would your friends describe you?
- 5. What out-of-school activities do you participate in? Any volunteer work?



## JOB INTERVIEW EVALUATION FORM

Name \_\_\_\_\_

**Directions:** As you observe the job interview, place a check mark next to the items the interviewee successfully completed.

#### Greeting

	Was the applicant's greeting friendly?
	Did the applicant shake the interviewer's hand at the beginning of the interview and make eye contact?
Body L	anguage
	Did the applicant look confident?
	Did he or she sit up in the chair and look the interviewer in the eye?
Respo	nses
	Did the applicant explain his or her answers?
	Did the applicant appear to respond in an ethical, honest manner?
Langua	age
	Did the applicant use proper language?
	Could you understand the applicant's answers?
Exit	
	Did the applicant thank the interviewer?
	Did the applicant shake the interviewer's hand and make eye contact?





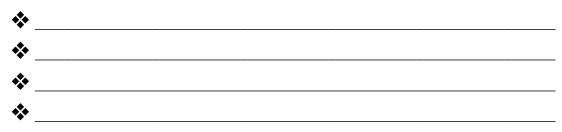
## WRITING A RESUME

Name \_\_\_\_\_

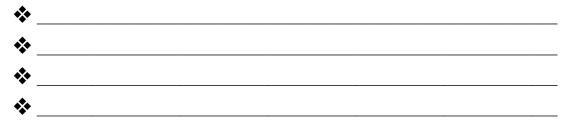
5678 College Ave. JA, USA 95400 Telephone (101) 234-5678

**Position Sought** 

#### **Abilities and Talents**

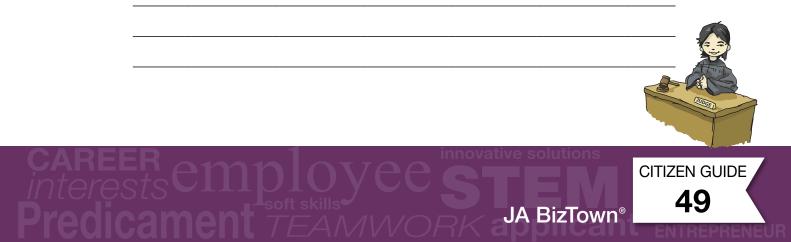


#### **Achievements and Awards**



**Work Experience** 

#### **Education and Training**



## FAMILY NEWSLETTER

## **WORK AND CAREER READINESS**

Your child just completed the Work Readiness unit of the JA BizTown curriculum.

During the lessons, students related specific classroom learning to getting and keeping employment. They discovered how interests and skills can be linked to various career and job alternatives. However, no matter what job a person holds, there are work-related behaviors that are important. After several role-playing skits, students discussed how important it is for employees to be punctual, dress appropriately, work as a team, and be polite to customers. Students also solved several workplace predicaments by considering the importance of teamwork, negotiation, and innovative thinking. When the class visits *JA BizTown*, these work-related skills will be important, too.

Speaking of visiting *JA BizTown*, students completed job applications for their *JA BizTown* positions! They also practiced interviewing as they continue to prepare for their upcoming visit to the simulation. Students learned about careers in science, technology, engineering, and mathematics (STEM) and how increasing their education can increase their income.

#### **BizTalk!** Ask which career

interests your child.

#### **BizTalk!**

Ask your student for some typical questions asked in a job interview.

#### **BizTalk!**

Ask your student about a STEM career that interested them.

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CITIZEN GUIDE

## **SAMPLE BUSINESS COSTS**

#### SALARIES

Studen	t Name	Account#	Salary	Pay Periods	Total Salary
CEO			\$9.00	× 2 =	
CFO			\$8.50	× 2 =	
Food Manager 1			\$8.00	× 2 =	
Food Manager 2			\$8.00	× 2 =	
Beverage Manager 1			\$8.00	× 2 =	
Beverage Manager 2			\$8.00	× 2 =	
Sales Manager 1			\$8.00	× 2 =	
Sales Manager 2					
Sales Manager 3					
Sales Manager 4					
		al of All Salario			
<b>OPERATING COSTS</b>					
Advertising	(\$4.00 to newspape \$4.00 to TV)	er, \$4.00 to rad	io statio	n,	\$12.00
Taxes	(\$5.00 to City Hall f	or property tax	(es)		\$5.00
Health Care	(\$2.00 to Wellness	Center)			\$2.00
Professional Services	(\$2.00 to CPA, \$2.0	0 to attorney, S	\$2.00 to	insurance)	\$6.00
Rent	(\$8.00 to realty offic	ce)			\$8.00
Supplies	(\$5.00 to supply ce additional product)	nter for start-u	p, \$2.00	for	\$7.00
Philanthropy	(\$2.00 to nonprofit	organization)			\$2.00
Utilities	(\$5.00 to electric co	ompany, \$2.00	to water	r company)	\$7.00

#### Total Operating Costs \$ \_\_\_\_\_

#### **Total Business Costs**

(Salaries plus operating costs. Enter this amount in the computer.)



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## THE CUSTOMER COMES FIRST

Read through the list of good customer service skills. For each skill, give an example or write a sentence explaining why that skill is important to the job.

Give an example of how a childcare worker shows patience.

Why is it important that a bus driver pay close attention to the road?

How does a teacher demonstrate clear communication?

Why does a video game designer need expert knowledge of game design?

Is it important for a toy company CEO to have a positive attitude? Why?

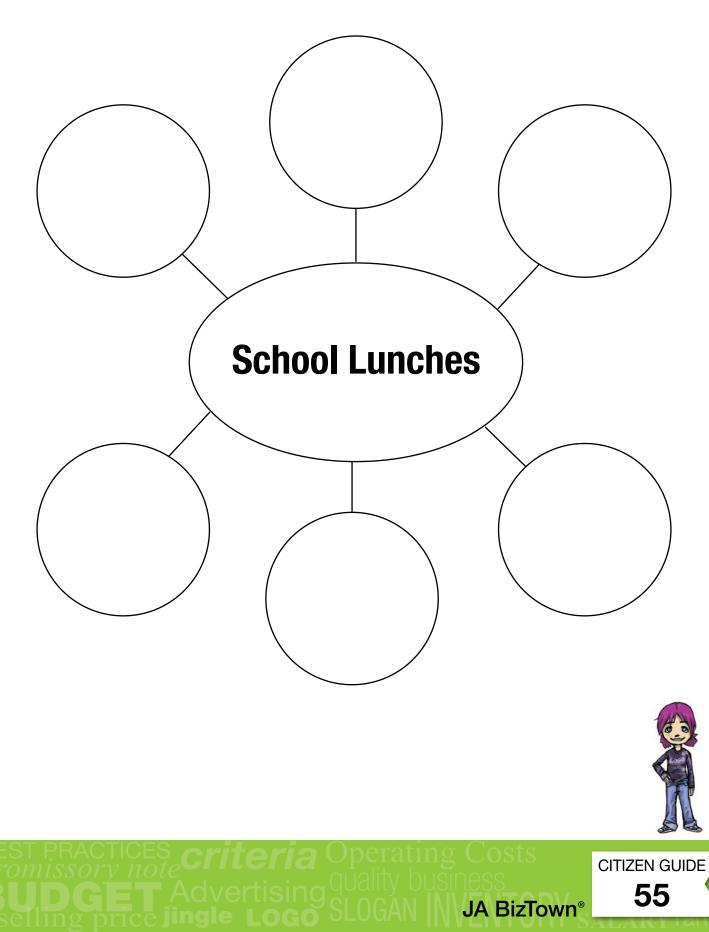
Give an example of how a chef or baker shows good *time management* skills to prepare food for a party.

Name one way a soccer coach demonstrates self-control during a championship game.



CITIZEN GUIDE

## LUNCH WEB REPORT



## **BRAINSTORMING RULES**

Name

- **1.** All ideas are welcome! Write down all ideas that come from your team. You can give your favorites later.
- 2. One person's idea may give another person a good idea. That's great.
- 3. Every idea expressed is important. Odd ideas may end up being the best ideas.
- 4. Work quickly! Keep the pace fast—that's half the fun.

#### What Are the Characteristics of a Quality Business?

List your ideas.



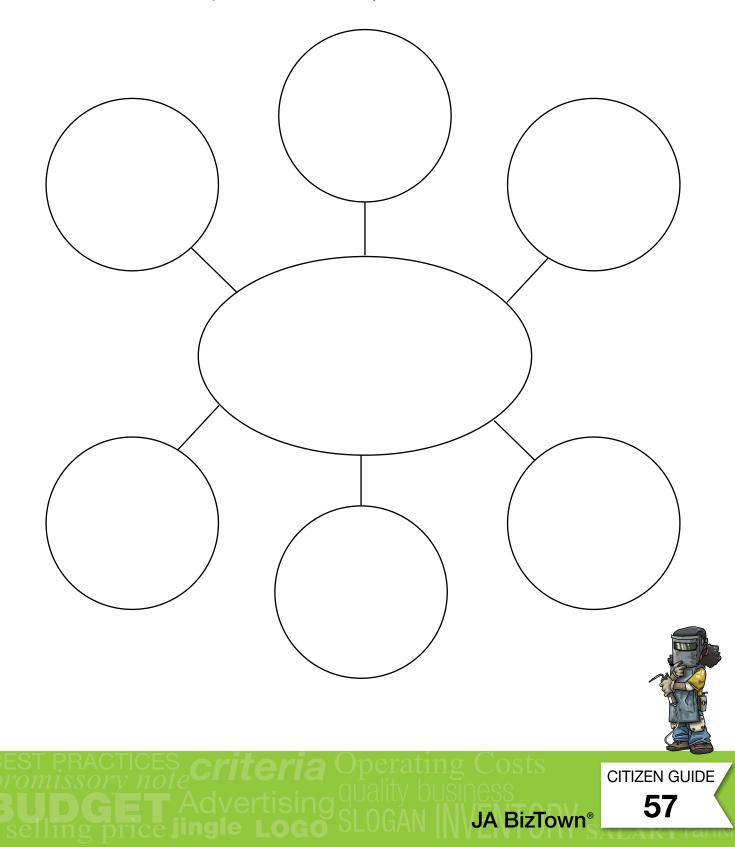


*romissory note* SUDGET Advertising quality business SUDGET Advertising SLOGAN INVENTORY

## **BIZ-QTC WEB REPORT**

Name

Write your assigned characteristic in the middle circle. Write specific details in the outer circles that help measure it. If necessary, draw more circles.



## **BIZ-QTC SUMMARY REPORT**

Name \_\_\_

This report summarizes the efforts of all Biz–QTCs. It has been determined by citizens of *JA BizTown* that the following summary of details reflects quality businesses. Remember: The business characteristic is written in the center web circle. The details are from the outer circles.

	ess Characteristic:
Details: _	
2. Busine	ess Characteristic:
Details: _	
	ess Characteristic:
	and Characteristic:
	ess Characteristic:
Details: _	
5. Busine	ess Characteristic:
Details: _	
	Do not tear out this page.
	BEST PRACTICES Aritaria Opera
GUIDE	

## **BIZBRIEF SUMMARY**

#### Name \_\_\_\_\_

Read your assigned business description in the BizBriefs booklet and answer the questions.

1. What is the name of your business?

2. What product does this business sell?

- 3. Is this product a good or a service? \_\_\_\_\_
- 4. What details tell you that this is a quality business? Be specific.
- 5. Your future business team soon will prepare paperwork and plan for *JA BizTown*. Name specifics in this BizBrief that you want to remember for your business.

6. Briefly describe two ideas that you have to expand or grow this business. (Be creative with your ideas!)









## **SETTING A SELLING PRICE**

Name \_\_\_\_\_

Directions: Answer the questions and be prepared to share your responses.

- 1. What must a business consider when setting a selling price for a good or a service?
- 2. What effect might a decrease in price have on sales?
- **3.** Why should a business avoid selling a good or a service for less than it costs to produce it?
- 4. Many stores sell end-of-the-season clothes and goods at a low price. Why?
- 5. How is the selling price related to profit?









EST PRACTICES criteria Operating Costs romissory note BUDGET Advertising quality business selling price jingle LOGO SLOGAN INVENTORY

# PRICE SETTING FOR A JA BIZTOWN BUSINESS

Name \_\_\_\_

#### **Important Background Information:**

- **1.** This business has nine different types of goods or products to sell. Its total inventory is 57 items.
- 2. The business has seven employees and took out a loan of \$163.00 at the beginning of the day.
- **3.** The business wants to pay back its loan and still earn a profit before the end of the day.
- 4. To allow all citizens an equal opportunity to buy items from this business, the sales staff will divide the inventory by three and offer one-third of it for sale during each shopping break.

#### **Directions:**

- 1. Complete this inventory sheet as a business team.
- 2. To start, divide the bank loan by the total number of items for sale to determine the average price per item. Average Price Per Item = \_\_\_\_\_
- **3.** Price what you think will be popular above the average and less desirable items below the average.
- 4. Appropriately price the items so this business makes a profit if all of the items are sold to students during their breaks.

DESCRIPTION	QTY		PRICE EACH		AMOUNT	
Address Book	9	X		= _		-
Pen Set	6	X		= _		-
Bead Necklace	6	Х		= _		-
Colored Pencil	9	Х		= _		-
Poster	3	Х		= _		-
Sunglasses	6	Х		= _		-
Candle	6	Х		= _		
Key Chain	9	X		= _		
Puzzle	3	X		= _		-

**CITIZEN GUIDE** 

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BEST PRACTICES criteria Operating Costs promissory note BUDGET Advertising quality business selling price ingle Logo SLOGAN MJA BizTown

## **MY BUSINESS COSTS**

Name \_\_\_

If you were to run a business, what costs would you have? What goods or services would you produce? What would you charge for those goods and services?

1. Using the list that your class brainstormed together, choose seven business costs. These are services or resources for which your business might need to pay. An eighth cost, taxes, has been done for you.

# Taxes \$5.00

- 2. Think of four goods or services your business would sell.
- **3.** Divide your total operating costs by the total number of goods to find the average price per item.
- 4. Price what you think will be popular or goods that require more resources above the average cost per item.
- 5. Price less desirable or less costly goods below the average cost per item.
- 6. Calculate the amount of revenue by multiplying the price for each item by the quantity, and then add all the amounts.
- 7. Subtract the total operating costs from the revenue to be sure your business will earn a profit.

Item	Qty	×	Price Each =	Amount
	6	_ ×	=	
	10	_ ×	=	
	4	_ ×	=	
	20	_ ×	=	
			Total =	
Total revenue – Total operatin	ig costs _		= Profit	

Divide your total operating costs by the number of goods you have to sell to determine the average price per item. Appropriately price your items so that your business would make a profit if all the goods and services were sold.



## **ADVERTISING WORKS**

Name \_\_\_\_\_

**Directions:** In the first column, name or briefly describe ads you like. In the second column, briefly explain why you like them.

An Advertisement I Like	Why I Like It

Characteristics of a Good Advertisement



**CITIZEN GUIDE** 

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*Omissory note Criteria* Operating Costs UDGET Advertising quality business

## COMPLETING A DEPOSIT TICKET

1. Complete the table.

Salary		2% Payroll Tax		Net Pay
\$9.00	-		=	\$
\$8.50	-		=	\$
\$8.00	-		=	\$

2. Complete the deposit ticket for an employee who has a \$9.00 salary and wants to receive \$2.00 in cash.

DEPOSIT TICKET	
Name	CASH     CURRENCY       COIN
JA BizTown <sup>®</sup> Bank	SUBTOTAL
Date20	NET DEPOSIT \$
Signature required for cash received.	Acct.#234

- 3. Circle one of the underlined words to complete each sentence.
  - a. Payroll taxes on salary (gross pay) increase, decrease net pay.
  - b. Net pay is greater than (>), less than (<) gross pay because of payroll taxes.
- 4. Circle the net pay for your JA BizTown job in Question 1.



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## DIRECT DEPOSIT ENROLLMENT FORM

If you wish to enroll in Direct Deposit, you must fill out this form.

#### **Required information for enrolling in Direct Deposit**

\_ Yes, I would like to enroll in Direct Deposit.

Your Name:

Last Name

First Name

Account number

JA BizTown Business



## CITIZEN CHECKLIST

Name \_\_\_

This is a checklist of items to complete before coming to *JA BizTown*. Some items on the list may be optional for your school. Write your initials next to each item you have finished. Any unfinished items need to be completed at school before you come to *JA BizTown*. Please contact your teacher if you have questions or need time to finish.

- 1. I wrote my name and account number on each check in my personal checkbook.
- 2. I wrote my name and account number on each deposit ticket in my personal checkbook.
- **3.** I completed my first deposit ticket for my payroll check and subtracted my cash back.
- **4.** I recorded my net deposit in my transaction register and calculated my new balance.
- 5. I plan to open a savings account and will record the transaction in my register.
- 6. I cut out my voter registration card and stapled it to the back of my checkbook cover.
- 7. My checkbook and team paperwork have been placed in the BizPrep envelope and given to my teacher.



**CITIZEN GUIDE** 

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BEST PRACTICES criteria Operating Costs promissory note BUDGET Advertising Quality business BUDGET Advertising SLOGAN IN JA BizTown®

## FAMILY NEWSLETTER

### PREPARATIONS FOR THE JA BIZTOWN VISIT

Your child just completed the Business Management unit of the *JA BizTown* curriculum and should be getting excited about the upcoming visit to the Junior Achievement facility. This most recent unit focused on final preparations for the visit to the simulated community. By now, you should also have details about the visit so that you can share in your child's excitement. The most recent lessons, which included Business Costs and Setting Prices, helped the citizens prepare for their roles in their businesses. And the Visit Preparation lesson helped students gain a better understanding about what will happen on the day of their visit.

All students—or citizens, as they are called in the program—have applied for and received jobs at *JA BizTown*. They have worked in their business teams, practicing the teamwork skills they explored in the previous unit. Teams spent time brainstorming the characteristics of good businesses and discussing "best practices" to help guide their efforts as they operate their own businesses at *JA BizTown*.

Some citizens were surprised by the many costs associated with running a business among them, taxes, health care, advertising, salaries, rent, supplies, and utilities. At *JA BizTown*, business teams will apply for a business loan to cover these costs initially. Then, employees will seek to pay off the loan before returning to school. Citizens learned that a promissory note is a promise to repay a loan within a certain time period.

How will they pay off their loans? Most citizens will work in businesses that sell products (goods or services), so they will seek a selling price that can generate enough revenue to pay off the loans and allow for a profit. Sometimes it works, and sometimes it doesn't. That is the heart of experiential-learning simulations such as *JA BizTown*. Students make choices and are able to live out the consequences in a safe environment. Be sure to ask your student if his or her business repaid its loan on time!

#### BizTalk! Ask what "Check It

Out!" means.

**BizTalk!** Ask about your child's job responsibilities.

#### **BizTalk!**

Ask about the advertisement your child's team created, and share some of your favorite ads and slogans.

**CITIZEN GUIDE** 

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*romissory note* **Criteria** Operating Costs **UDGET Advertising** quality business Selling price **jingle Logo** SLOGAN IN JA BizTown<sup>®</sup>

# **BUSINESS REVIEW**

Name \_\_\_\_\_

**1.** As a team, discuss the following quotation: "In the business world, the rearview mirror is always clearer than the windshield."

-Warren Buffet, investor

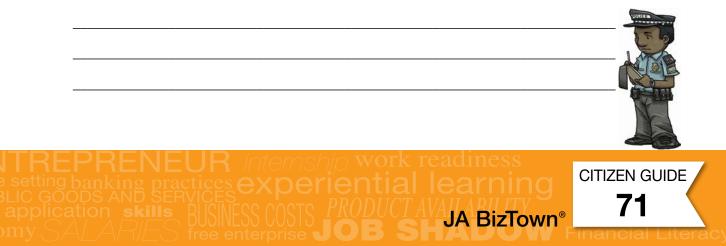
#### Complete items 2-6.

- 2. Did we operate a quality business? Our team planned to do the following things to operate a quality business:
- **3.** For the most part we succeeded in operating a quality business. We are most proud of the following:

4. Some of our biggest challenges are listed here:

5. If we could go back to *JA BizTown* for another visit, our team would make the following changes:

6. Other comments about our business performance are recorded here:



# RANK YOUR BUSINESS

As a quality business at JA BizTown, your team should have attempted to practice many of the following things:

- Good customer service.
- Strong community involvement Employee teamwork. and support.
- Creative ideas and solutions.

  - Admirable business ethics.
- Successful, profitable sales.

Think about how your business operated at JA BizTown and rank its performance in each of the following areas, using a number system. Give each statement a number value according to how well you think you did in that area. Decide whether the statement is always true, often true, sometimes true, not often true, or never true. Write an example that supports your decision. Add your points to determine your ranking score.

Always-5 points, Often-4 points, Sometimes-3 points, Not often-2 points, Never-0 points

1. We offered good customer service.

Example:

2. Our business had strong community involvement and support.

Example:

3. Our sales were high, our products were competitively priced, and our business was profitable.

Example:

4. We solved any problems with creative ideas and solutions.

Example: \_\_\_\_\_

5. Our employees displayed good teamwork.

Example:

6. We showed a strong business ethic.

Example:

Total Score:





# **SAMPLE BUSINESS LETTER**

Name		
Business letters usually have si	x parts: <b>Heading:</b> (address and date) Inside Address: (name and a Greeting (salutation): (Dear Body: (main part of your lette Closing: (Sincerely or Respen Signature: (Your name in cur	address of recipient) Mr: Mrs: Ms: Dr:) er) ctfully yours,)
Pleasant School 123 Learning Street Core, CO 98765 July 1, 2021	Heading	
President Phil Anthropist Hometown Bank 123 Main Street Core, CO 98765	Inside Address	Body
Dear Mr. Anthropist:	Greeting	

Our school recently visited *JA Biz Town*, a mini-town offered by Junior Achievement that students operate for the day. Your company sponsors a business at *JA Biz Town*. We want to thank you for making a contribution so that we could have a great day of fun and learning.

We learned how to contribute to the economy of *JA Biz Town* and how to operate a quality business. There were several things we did to serve our customers well and earn a profit. We also tried to keep our customer lines from getting too long!

Finally, we learned how important it is for businesses and people to be philanthropic. Your company helped our school enjoy *JA Biz Town* because of your philanthropy. We appreciate your generosity. Thank you.





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**JA BizTown®** 

# FAMILY NEWSLETTER

# **EXPERIENCING JA BIZTOWN**

Your child has now completed the core lessons for Junior Achievement's experientiallearning program *JA BizTown*. The journey has been fun and educational! Hopefully, you have heard about the simulation at *JA BizTown*, where your child was employed within a thriving community and economy. Concentrated hours of classroom study culminated in this unique experience, and research suggests that your child will remember JA's program for many years to come.

It is our hope that your child will apply the skills and experiences gained from *JA BizTown* to future opportunities as he or she enters the teen and young-adult years. For example, the financial literacy skills needed to use financial institutions, including managing spending and savings accounts, were introduced and practiced in this program. Soft skills such as teamwork, problem solving, and business ethics were discussed. Finally, students practiced formal business greetings, letter writing, job application skills, and in many cases job interviewing. The early development of these important skills will help students as they enter the world of work and begin to manage their personal finances.

*JA BizTown*'s curriculum is rooted in the belief that an understanding of market-based economics and free enterprise is vital. An appreciation for how money, products, and resources flow within economies allows for a better understanding of business management, loans, saving and investing, and taxation. Your child now should better understand how the world works and his or her future roles as employer, employee, consumer, saver, and investor. *JA BizTown* offered your child a valuable foundation in these concepts, and this early foundation will help direct and develop future learning.

We invite you to continue your family's involvement with Junior Achievement and encourage you to visit the Junior Achievement USA website (<u>http://www.</u>



juniorachievement.org). JA My Way (<u>http://www.</u> jamyway.org) offers interactive games, competitions, and timely, pertinent information about your child's economic future.

**JA BizTown®** 



# **CHECK IT OUT! PRACTICE PAGES**

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# GLOSSARY

#### Accrue

To have money gain in increments, usually at a set rate.

# Advertising

A way of persuading people to want goods or services.

# Applicant

A person who requests or seeks something, such as a job.

# ATM (automated teller machine)

A machine that allows bank customers to deposit or withdraw money without visiting their bank.

# Balance

The current amount of money in an account.

# Bank

A business that offers money-related services to its customers, including loans and checking and savings accounts.

# **Best practices**

The "best ways" to do something to lead to success.

# **Board of directors**

A group of people chosen to manage or direct a business or organization.

# **Bounced check**

A check that is written for more than the amount of money in a checking account.

# Budget

A plan for saving, spending, and managing money.

# Business

A company that sells goods or services.

# Capital resources

Things made by people and used to produce goods or offer services.

# Career

Work that matches a worker's interests, values, and abilities.

# Certificate of deposit (CD)

An investment that earns interest over a specific period of time.

# CFO

The chief financial officer is responsible for a business's finances.

# **Checking account**

A bank account used to pay bills and access funds using checks and debit cards.

# Check

A written order to a bank to pay a certain amount of money from a checking account to another person or business.

# **Circular flow**

A model of the movement of goods, services, resources, and money in an economy.

# Citizens

Members of a town, city, county, state, or country. Citizens have certain rights and responsibilities

# **Civic virtue**

Personal habits and attitudes that promote the well-being of a group.

# Community

A place where people live, work, trade, and share.

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**CITIZEN GUIDE** 

financial literacy

# **Compound interest**

Interest calculated and paid on the balance and on the interest paid previously.

#### Consumers

People who buy and use goods and services.

#### **Credit card**

A card that allows the holder to buy goods and services by taking out a bank loan.

# **Credit union**

A financial institution owned by its members that provides the same services as a bank.

# Criteria

The standards used to evaluate alternatives.

#### **Debit card**

A card that allows customers to electronically and immediately withdraw funds from their accounts, either in cash or to purchase goods or services.

#### Democracy

A form of government in which ultimate power lies with the people, who exercise that power directly or through elected representatives.

#### **Deposit ticket**

A written record of money put into a checking account.

#### **Direct deposit**

An electronic transfer of money from one account to another; often used by employers to pay employees.

#### Economy

A system that guides how money is earned and used in a society.

#### **Electronic payment**

Payments made online or using an app.

#### Employee

A person who works for an employer.

#### Employer

A business that hires one or more people, usually for a salary.

#### Endorse

To write a signature on the back of a check.

#### Entrepreneur

A person who uses resources to start a business.

#### Ethics

The standards that help determine what is good, right, and proper.

#### **Financial institution**

A business that provides money-related services.

#### Foundation

A nonprofit organization supported by donated funds whose purpose is giving money for charitable purposes.

#### Free enterprise

A system in which economic decisions are made by people and businesses, with little government influence.

#### Gift card

A card that is purchased for a certain amount and then used like cash.

#### Goods

Things people buy and use.

#### **Gross pay**

The amount of money an employee earns before any taxes or other deductions are subtracted.



#### Human resources

The labor, skills, and abilities of workers.

#### **Identity theft**

The crime of stealing someone else's personal or financial information for your own use.

#### Income

The money people earn for their work.

#### **Innovative solutions**

Creative ideas used to solve problems.

#### Interest

A fee received or paid for the use of money.

# Interests

Things a person likes to do.

# Internship

A short-term, career-related work experience for students, with or without pay.

# Inventory

Goods that a business has in stock to sell.

# Jingle

A catchy tune used to advertise a business or product.

#### **Job Interview**

A discussion (usually face to face) to determine whether an applicant is suitable for a job.

# Job shadow

Following a worker who is performing job duties.

#### Loan

Money borrowed that must be repaid, usually with interest.

# Logo

A symbol used to promote a business or product.

#### Natural resources

Things that occur naturally in the world and are used to make goods or provide services.

#### Net deposit

The amount of money placed into an account after all deductions, such as cash back, are made.

# Net pay

The amount of money an employee receives after taxes and other deductions are taken from a paycheck.

# Nonprofit organization

An organization developed to increase the well-being of others in certain areas, such as education, religion, health, and other good causes.

#### **Online banking**

A service that allows customers to perform banking activities using the Internet.

# **Operating costs**

The total of all expenses needed to run a business.

#### **Opportunity cost**

The value of the next best alternative that is given up when a choice is made.

**Paycheck** A check received for work completed.

# Personal check

A check written from a personal checking account.

JA BizTown



# Philanthropy

The effort to increase the well-being of people through charitable giving.

# PIN (personal identification number)

A number required when a person uses a debit card. It ensures others can't access the bank account.

# **Prepaid card**

A card that allows you to spend only the amount you have pre-deposited into an account.

#### Private goods and services

Merchandise and skills offered in markets for a price.

# Producer

A person who creates or supplies goods or services.

# Product

A good produced and offered for sale.

# Profit

The amount of money left after all business expenses have been paid.

#### **Promissory note**

A promise to repay a loan within a certain time period.

# Prototype

A model or sample of a product to be produced.

#### Public goods and services

Goods and services provided by a government for the use of all people.

#### **Quality business**

A business that tries to meet its customers' needs through continuous improvement.

# Ranking

The process of putting things into a position on an ordinal scale in relation to other similar things.

#### Referendum

A ballot proposal that asks voters whether they want to adopt a new law or change an existing law or policy.

#### Resources

The people and things needed to produce goods and services.

#### Responsibility

The quality of being dependable.

#### Resume

A written summary of a person's work and school experience, designed to spark an employer's interest. A resume also helps an employer hire the best person for the job.

#### Revenue

The amount of money earned from sales.

#### Right

The freedom to act in a certain way.

#### Safe deposit box

A bank safe where documents, jewelry, or other valuables are kept.

#### Salary

The money an employee earns for his or her work.

#### Savings account

An account that usually earns interest and is often used to hold money that is not needed right away.

# Scarcity

A situation in which people cannot have everything they want because of limited resources.



and services experiential I

# **Selling price**

The amount of money charged for a good or service.

#### Services

Work done for others, such as haircuts or car repairs.

# Skills

Abilities a person has developed and does well.

# Slogan

A short, memorable motto or phrase used in an advertising campaign.

# Soft skills

Skills that represent the way good employees act on the job, such as being punctual, treating customers with kindness, working as a team, and dressing appropriately.

# STEM

Acronym for science, technology, engineering, and mathematics.

# Taxes

Payments that citizens and businesses are required to make to a government to pay for public goods and services.

# Teamwork

The cooperative effort of members of a group to achieve a goal.

# Trade

The exchange of money, goods, and resources in a market economy.

# Transaction

A business agreement or exchange.

# **Transaction register**

A booklet for recording money put into (deposited) or removed from (withdrawn) an account.





























